

**DEAR PATIENT**

**Please take your time to answer these questions as completely as possible.  
This will assist us greatly in our effort to provide the best dental treatment for you.**

MR. MRS. MISS. MS. DR. SURNAME \_\_\_\_\_ FIRST NAME \_\_\_\_\_  
ADDRESS \_\_\_\_\_ POSTCODE \_\_\_\_\_  
TELEPHONE \_\_\_\_\_ DATE OF BIRTH \_\_\_\_\_ DAY \_\_\_\_\_ MONTH \_\_\_\_\_ YEAR \_\_\_\_\_  
MOBILE \_\_\_\_\_ FAX \_\_\_\_\_  
BUSINESS ADDRESS \_\_\_\_\_ TELEPHONE \_\_\_\_\_  
EMAIL \_\_\_\_\_  
OCCUPATION \_\_\_\_\_ NEAREST RELATIVE \_\_\_\_\_ TEL \_\_\_\_\_  
MEDICARE NO. \_\_\_\_\_ LICENCE NO. \_\_\_\_\_  
PERSON RESPONSIBLE FOR FEES \_\_\_\_\_ DO YOU HAVE DENTAL INSURANCE \_\_\_\_\_  
WHICH FUND \_\_\_\_\_ WHEN WAS YOUR PREVIOUS DENTAL VISIT \_\_\_\_\_  
WHO MAY WE THANK FOR RECOMMENDING YOU TO OUR OFFICE \_\_\_\_\_

**PLEASE CIRCLE THE APPROPRIATE ALTERNATIVE**

HAVE YOU HAD ANY SERIOUS HEALTH PROBLEMS IN THE LAST YEAR? (NO) (YES)  
DO YOU TAKE ANY MEDICATION OR DRUGS REGULARLY? (NO) (YES)  
HAVE YOU HAD ANY ADVERSE REACTIONS TO ANY TREATMENT OR MEDICATION? (NO) (YES)

DETAILS \_\_\_\_\_

**PLEASE TICK BOX IF YOU HAVE SUFFERED ANY OF THE FOLLOWING.**

- |   |  |
|---|--|
| <input type="checkbox"/> HEART OR VASCULAR DISORDER | <input type="checkbox"/> ALLERGY OR HYPERSENSITIVITY                 |
| <input type="checkbox"/> BLOOD DISEASE OR BLEEDER   | <input type="checkbox"/> ARTHRITIS                                   |
| <input type="checkbox"/> BLOOD PRESSURE             | <input type="checkbox"/> THYROID                                     |
| <input type="checkbox"/> RHEUMATIC FEVER            | <input type="checkbox"/> BRONCHITIS                                  |
| <input type="checkbox"/> DIABETICS                  | <input type="checkbox"/> RADIOTHERAPY OR CHEMOTHERAPY                |
| <input type="checkbox"/> LIVER OR KIDNEY DISEASE    | <input type="checkbox"/> PREGNANCY                                   |
| <input type="checkbox"/> ASTHMA                     | <input type="checkbox"/> ARE YOU TAKING ANY MEDICATION FOR THE ABOVE |
| <input type="checkbox"/> EPILEPSY                   |  |

IS THERE ANYTHING YOU WOULD LIKE TO DISCUSS WITH THE DENTIST IN PRIVATE? (NO) (YES)

YOU HAVE A LEGAL DUTY TO TELL THE DENTIST IF YOU ARE CURRENTLY (INFECTIOUS) OR A CARRIER OF ANY DISEASE.

**WHAT DENTAL PROBLEMS ARE YOU HAVING? PLEASE TICK**

- |   |  |
|---|--|
| <input type="checkbox"/> TOOTHACHE                  | <input type="checkbox"/> GRINDING / CLENCHING OF TEETH |
| <input type="checkbox"/> SENSITIVE TEETH (HOT/COLD) | <input type="checkbox"/> WORN / BROKEN TEETH           |
| <input type="checkbox"/> BLEEDING GUMS              | <input type="checkbox"/> OBVIOUS SOUNDS FROM JOINTS    |
| <input type="checkbox"/> LOOSENING TEETH            | <input type="checkbox"/> PAIN IN FACE OR JAW JOINTS    |
| <input type="checkbox"/> MISSING TEETH              | <input type="checkbox"/> CHEWING IS DIFFICULT          |
| <input type="checkbox"/> UNSATISFACTORY DENTURE     | <input type="checkbox"/> DISCOLOURED TEETH             |
| <input type="checkbox"/> RAPIDLY DECAYING TEETH     | <input type="checkbox"/> BAD APPEARANCE                |
| <input type="checkbox"/> LOST FILLING - CAVITY      | <input type="checkbox"/> MOUTH ODOUR                   |

FOR DENTAL TREATMENT DO YOU PREFER INJECTIONS? PLEASE TICK

- ALWAYS                       SOMETIMES                       NEVER

HAVE YOU HAD ANY PROBLEMS WITH DENTAL INJECTIONS? (NO) (YES)

PLEASE GIVE DETAILS \_\_\_\_\_

I UNDERTAKE IN THE EVENT OF PAYMENT NOT BEING AFFECTED IN RESPECT OF ANY TREATMENT PROVIDED I AGREE TO PAY ANY AMOUNTS OWING TO DR. F. GALOUSTIAN INCLUDING ANY COSTS OF RECOVERY WHICH MAY BE INCURRED.

TODAY'S DATE \_\_\_\_\_ 20 \_\_\_\_\_ SIGNATURE \_\_\_\_\_

### **Health Funds & Private Insurance**

We have no control or responsibility with regards to the benefits paid other than providing the Fund with the necessary information regarding the treatment that is being undertaken.

As a courtesy, we bill all health funds, however you are responsible for any charges your health fund does not pay. It is always best for you to contact them, to find out exactly what benefits you are entitled to, as they vary greatly amongst health fund plans.

### **Financial Policy & Payment Options**

Payment is due at time service is rendered, unless prior financial arrangements have been made. We accept: Bankcard, MasterCard, Visa or American Express.

Please Note: Monthly instalment payments are available, and are not related to the number of visits during the treatment but are merely a way of spreading cost of treatment over the agreed time for your convenience. Payment is due on the first of every month if you choose to do instalment payments.

Any **overdue amount** will incur a statement fee of **\$10 per month**.

### **Missed Appointments & Cancellation Policy**

Failure to attend an appointment may delay progress in your treatment. If you are unable to attend an appointment, please notify us with **24 hrs notice** to avoid a missed appointment fee or a late notice **fee of \$50**.

### **Orthodontic Records**

Before starting treatment our first step is to take through records of your face and mouth. These records include x-rays, photographs of your face and teeth and moulds of your mouth. All records are studied to determine how your teeth and jawbone are positioned, and formulate a treatment.

### **Privacy & Treatment Consent**

In accordance with the Commonwealth Privacy Act 1988, the Dental board of Australia's Code of Conduct for Health Care Practitioners, the Office of the Privacy Commissioner National Privacy Principles September 2001 and Health Care Complaints Commission (HCCC), Dental Council of NSW, Health Professional Council Authority (HPCA), Anti-Discrimination Board (NSW), NSW Office of Fair Trading, NSW Ombudsman: a patient can expect that their personal health and other information will be collected, used, disclosed and stored in accordance with relevant laws about privacy, and that this information will remain confidential unless the law allows disclosure or the patient directs us to release the information.

A patient will be informed what procedure is being proposed in addition to possible risks, benefits and alternatives to treatment. A patient will be afforded the opportunity to ask questions and receive answers in regards to the treatment proposed. The patient will be informed of cost of treatment and afforded the opportunity to communicate their decision to the dental practitioner.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_